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PALERMO HACKATHON
AN OPEN DOOR ON THE INTEGRATION PROCESS

ACCOMPANYING MIGRANTS ON THEIR FIRST STEPS IN A NEW HOME COUNTRY

13 - 15 JAN, 2021

easyRights

WHY

The enrollment in the Registry Office is the first step to have access to all other documents that are required to obtain benefits and services in the municipality (where you are registered). Without this enrollment and the registered residence, it is not possible to access the health service, receive an identity card, have access to training internships and work grants as well as renting a house with a regular contract, opening a bank account, etc. The difficulties encountered by migrants regarding the enrollment in the registry office are a clear understanding of the forms written in Italian; clear knowledge about the documents to bring at the first appointment, a long queue in front of the registry office, booking an appointment online.

These difficulties complicate and delay the delivery of the services. Language difficulties from foreigners and employees must be considered as an additional barrier. There are no linguistic mediators. An improvement of the whole process would be very important in particular for foreign women who embark on a path of emancipation by promoting real autonomy. The impact of the technological solution on the migrant population would be to facilitate the access to fundamental rights and thus support their psychological and social well-being and their path of autonomy in the host territory.

THE CHALLENGE

Create a technological solution that facilitates migrants the understanding of forms for registration (translated in the native language or in as many languages as possible); which provides information on the steps, required to have access the service in terms of timing and offices; to find out which documents to bring to the appointment, what requirements are necessary to access registration and to book the first appointment online instead of appearing there in person. Many migrants struggle to find these relevant information.

THE ORGANISER

Municipality of Palermo with the support of experts in social innovation. The registry office is a service provided by the municipal administration.

GOALS

The goal of the hackathon is to find the most compatible technological solution regarding the migrants' needs in relation to their registration access. Creating a friendly and accessible service around the registration process can have immensely positive impacts for both migrants and public institutions.

By organizing this hackathon, we hope to gather a community of partners, teams, and participants with a passion for creatively solving this pressing issue. Our goal is to build a tool which ensures migrants easy access to their Registration as an essential first step towards their integration in the country.

PROJECT CONTEXT

Palermo Hacathon is part of easyRights, a European H2020 project with a simple goal: to combine co-creation and AI technology to make it easier for immigrants to understand and access the services they are entitled to.

Bringing together immigrants, the public sector and private organisations, easyRights will develop a platform to provide personalised, context-aware information to its users, taking into account background, demographics and language skills. The platform will support immigrants in their search for responses for different needs in a manner that saves time for both migrants and for social service staff and cutting costs for the public administration

The easyRights platform is being developed and deployed in four pilot locations (Birmingham, Larissa, Palermo and Malaga).

WHO

SPOKESPERSONS
A representative of the Registry service, a legal representative who follows the paths of asylum seekers, a member of an NGO that supports young migrants in their registration process; two immigrants who have experienced some difficulties with the registry office.

MENTORS
Our skilled team of mentors will guide the work of the participants. Their multidisciplinary covers a broad spectrum of sectors: from ICT experts of the municipal administration to social innovation practitioners, including migration or public service experts, among others.

PARTICIPANTS
Join us in this hackathon, if you are a service developer, an engineering students, a freelance social innovator, an individual or you are working in a ONG.

PARTNERS
NGOs, Universities and Immigrant Associations will participate as partners and support the Hackathon activities.

PROCESS

TEAM FORMATION

We encourage you to form your own team with the people you know you work better with
- register as individual or together with your group
- the platform for registration is Eventbrite
- to facilitate the group formation for those who register individually, a discussion group will be formed established in a Facebook Group
- teams must be formed at least 10 days before the event

HACKATHONS

Fully online, the intensive 72-hour will provide the collaborative and engaging environment to transform solution ideas into prototypes.

POST-HACKATHON

The hackathon's winner will work together with easyRights technical team and the IT departments of the existing services to make sure that their solutions is integrated with existing public services and improves migrants' accessibility for them.

TIMELINE

Implementation of creation: ASAP
Registration opening: 7th December 2020
Registration closing: 30th December 2020
Hackathon event: 13th, 14th, 15th January 2021
Contacting the winners: 27th January 2021

REGISTRATION

Register on Eventbrite here.
More info on the website in English and in Italian.

Il vincitore firmerà un contratto di 4000 € per l'ulteriore sviluppo del progetto, in collaborazione con il team tecnico di EasyRights e con il Comune di Palermo.

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